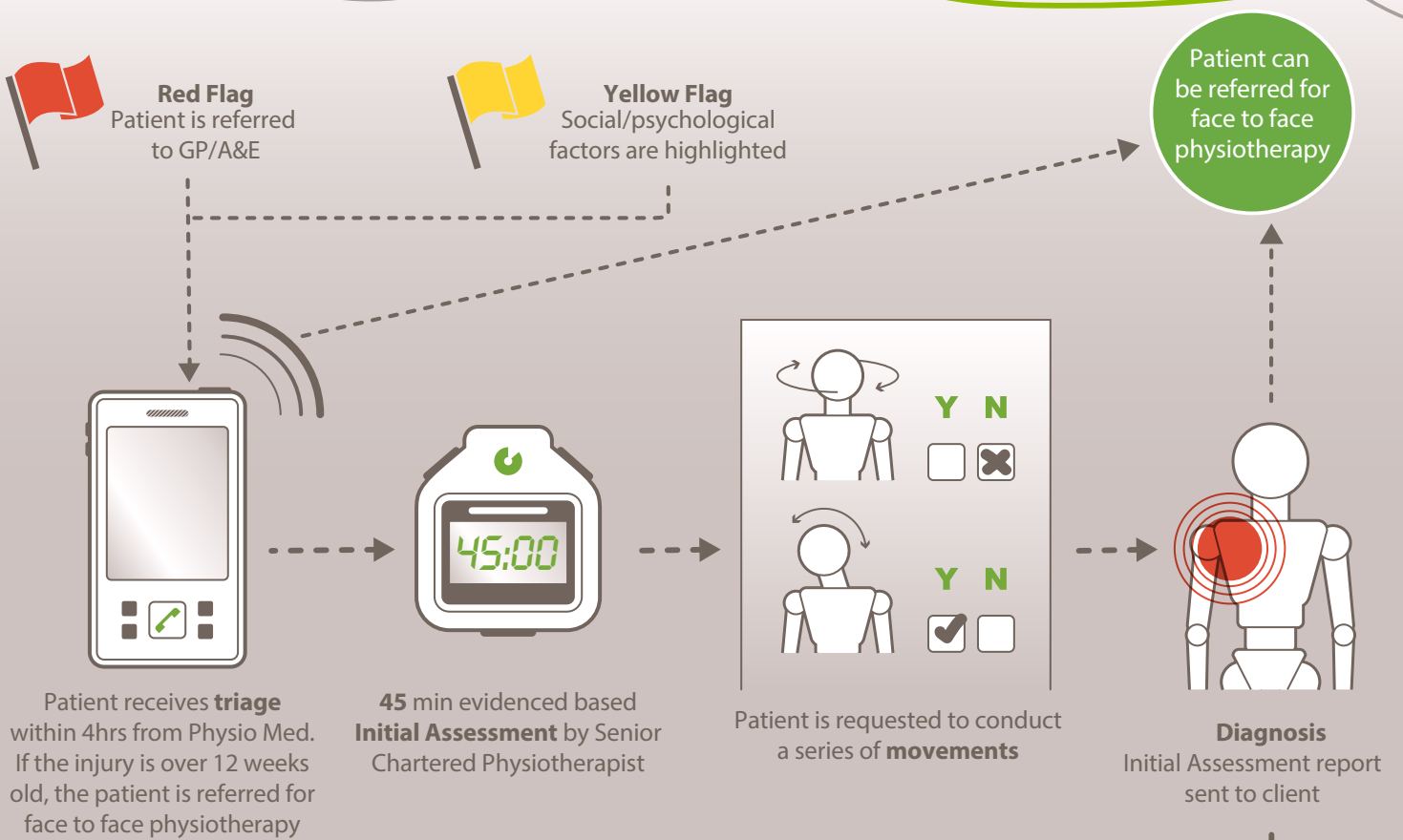


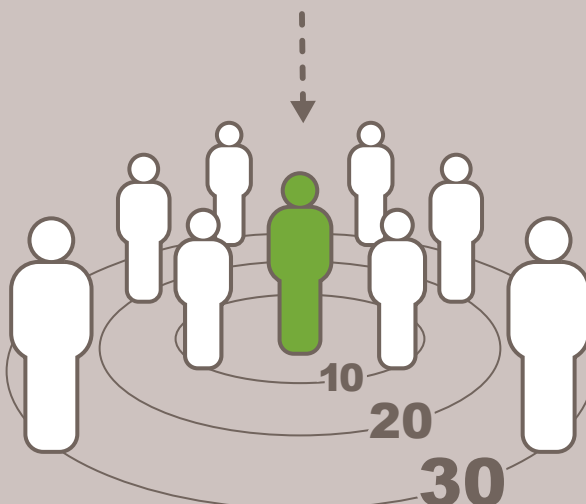
# Our patient journey

## A Blended Approach to Physiotherapy

This incorporates our remote Physiotherapy Advice Line (PAL) and face to face service



On average, **60%** of patients diagnosed within **12 weeks** can self-manage their condition with only **100 minutes** of remote support and no requirement for face to face appointments



With a network of **780** physiotherapy practices, those who require face to face treatment can access it within a maximum of **30 minutes** of travel time. **Discharge** report is sent to client once face to face physiotherapy is complete